

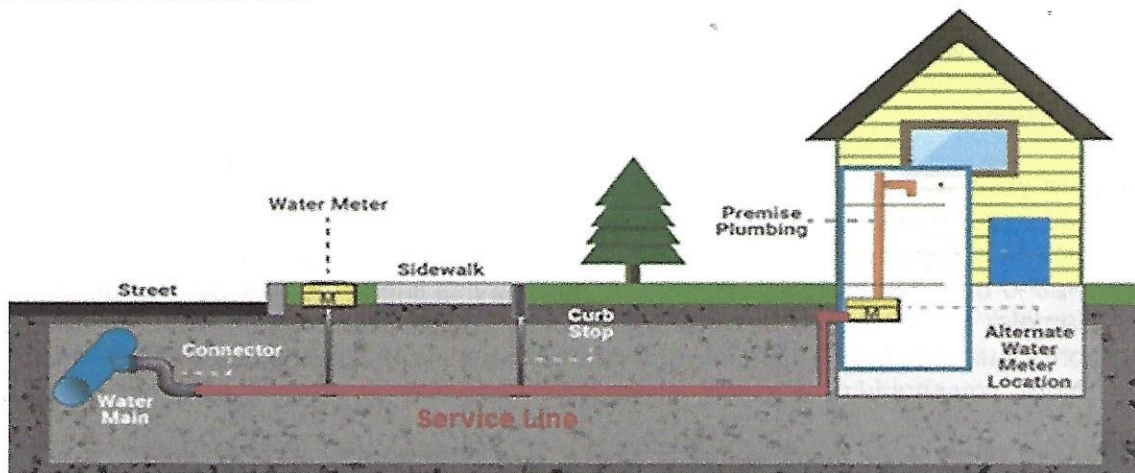
IMPORTANT INFORMATION: YOUR DRINKING WATER SERVICE LINE LEAD STATUS IS UNKNOWN

The Village of Hilton has not yet identified what your service line is made of. The lead ban took place in 1986. The Village of Hilton has NOT encountered any lead service lines within our water system, thus far.

What is a Lead Status Unknown Service Line?

A service line is the pipe connecting the water main to the building inlet. A typical configuration of a service line is shown here. Our system owns the service line from the water main to the curb stop and the property owners own the service line from the curb stop to the building inlet (inside home).

When any section of the service line material is unknown, we need to categorize it as a lead status unknown service line.



Example of a Service Line If a system doesn't know a material for the entire length of the service line, it is the lead status unknown service line.

What Does It Mean?

We don't know what your service line or portion of it is made of. Until we can confirm that the entire length of your service line is not made of lead, we will continue to provide information about lead in drinking water once a year, so you can take precautionary measures to minimize your potential exposure to lead in drinking water. The Village of Hilton will be identifying service lines on an ongoing basis.

Source of Lead in Drinking Water

Lead enters drinking water from a lead service line and indoor plumbing materials such as lead solder on copper pipes and chrome-plated brass or brass fixtures and faucets.

Health Effects of Lead

**Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning*

and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.*

Steps You Can Take to Reduce Your Exposure to Lead in Drinking Water

- **Use your filter properly.** Using a filter can reduce lead in drinking water. If you use a filter, it should be certified to remove lead. Read any directions provided with the filter to learn how to properly install, maintain, and use your cartridge and when to replace it. Using the cartridge after it has expired can make it less effective at removing lead. Do not run hot water through the filter. For more information on facts and advice on home water filtration systems, visit EPA's website at <https://www.epa.gov/ground-water-and-drinking-water/home-drinking-water-filtration-fact-sheet> and EPA's [Consumer Tool for Identifying Drinking Water Filters Certified to Reduce Lead](#).
- **Clean your aerator.** Regularly remove and clean your faucet's screen (also known as an aerator). Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.
- **Use cold water.** Do not use hot water from the tap for drinking, cooking, or making baby formula as lead dissolves more easily into hot water. Boiling water does not remove lead from water.
- **Run your water.** The more time water has been sitting in your home's pipes, the more lead it may contain. Before drinking, flush your home's pipes by running the tap, taking a shower, doing laundry, or doing a load of dishes. The amount of time to run the water will depend on whether your home has a lead service line or not, as well as the length and diameter of the service line and the amount of plumbing in your home. Residents may contact us at **585-392-9632** for recommendations about flushing times in their community. . Note: You should run the cold tap water for at least 5 minutes before drinking or cooking.
- **Learn what your service line material is.** Contact us at **585-392-9632** or a licensed plumber to determine if the pipe that connects your home to the water main (called a service line) is made from lead, galvanized, or other materials. The Village of Hilton will be identifying service lines on an ongoing basis. To find out about what we are doing to replace lead service lines, please visit www.hiltony.org or contact us at **585-392-9632**. **The Village of Hilton has not encountered any lead service lines within our water system, thus far.** [Protect Your Tap: A quick check for lead](#) is EPA's on-line step by step guide to learn how to find lead pipes in your home.
- **Learn about construction in your neighborhood.** Contact us at **585-392-9632** to find out about any construction or maintenance work that could disturb your service line. Construction may cause more lead to be released from a lead service line if present.
- **Have your water tested.** Contact us at **585-392-9632** to have your water tested and to learn more about the lead levels in your drinking water.

Get Your Child Tested to Determine Lead Levels in their Blood

Although there is no confirmation of having a lead service line, you may wish to speak with a healthcare provider to see if your child's blood lead level is elevated and/or if there is a need for blood testing, if you are concerned about potential exposure. For more information on these actions, please visit <https://www.cdc.gov/nceh/lead/advisory/acclpp/actions-blls.htm>.

Opportunities to Verify Your Service Line Material

The Village of Hilton will be identifying service lines on an ongoing basis. **Please call the Village office at 585-392-4144 or the Department of Public Works at 585-392-9632 to schedule a service line inspection, at no cost.**

What we (The Village of Hilton) has done and will continue to do to identify service lines: The Village of Hilton has excavated numerous curb stops at random locations throughout the village to determined public/private side service line materials, we have inspected the majority of private service lines that were installed before the lead ban of 1986 to determine service line material, we also do regular water testing to determine any lead levels in drinking water.

We are also responsible for maintaining an inventory of all service lines, so keep us updated if your service line changes.

If you have any questions about your service line, call us at 585-392-9632 or visit our website at www.hiltonny.org . For more information on lead in drinking water, contact your local health department at Monroe County Public Health Division of Environmental Health. Phone: 585-753-5459 e-mail brettgobe@monroecounty.gov.

This notice is brought to you by Village of Hilton
State Water System ID# NY2701045
Date: November 14, 2024

- The service line inventory is available on our website at www.hiltonny.org and will be updated on a continual basis.